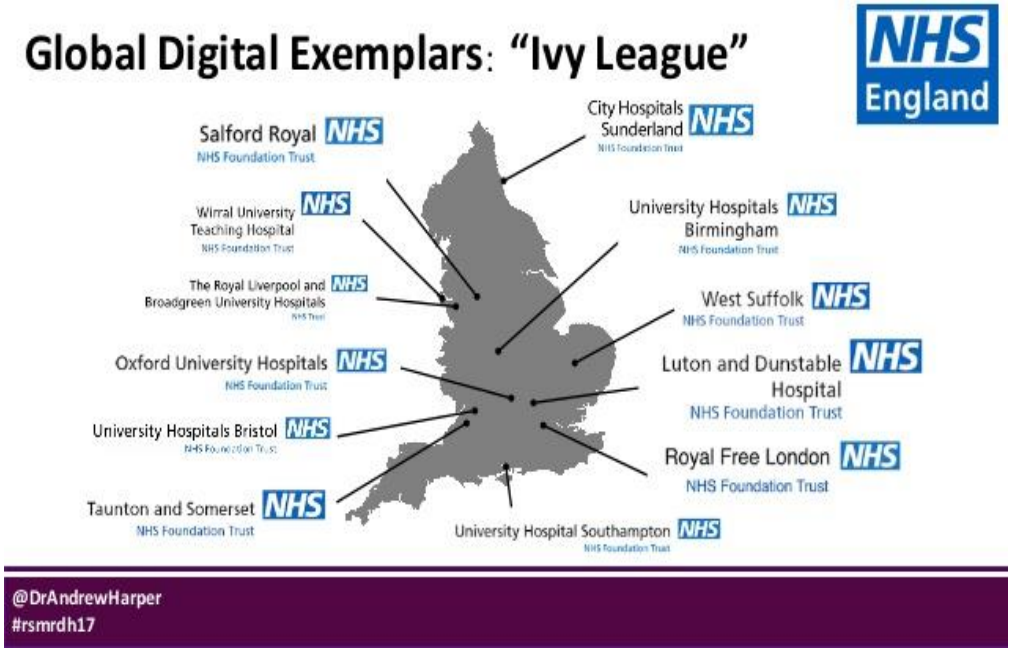
GDE Programme



Our GDE USPs

1. **Patient activation**
2. **Incremental approach**
3. **Interoperability/ Open approach**
4. **Lower cost**
5. **Vendor Neutral**

UHSdigital

UHS GDE – the eight work streams

Beyond digital records	Digital medication	Information	Connectivity
Diagnostic services	Digital for Patients	Enabling our staff	IT Infrastructure

UHSdigital

GDE - Digital for patients

- **Enable development further and faster (£800k)**
- **Workstream based on My Medical Record**
- **Showcase the possibilities of a PHR (untethered – open data – transactional record)**
- **Opportunity for benefits and transformational change**

UHS GDE – Digital for patients
(Projects delivered for milestone 2)

Projects	Benefits
Patient guided pathways	Manage pathways of care through a PHR Supported self management / co-production
Infrastructure for STP growth	Scaling up – platform sized for growth Migration to cloud Support OpenPHR the “untethered model” – stage 2

UHS GDE – Digital for patients
(Projects delivered for milestone 3)

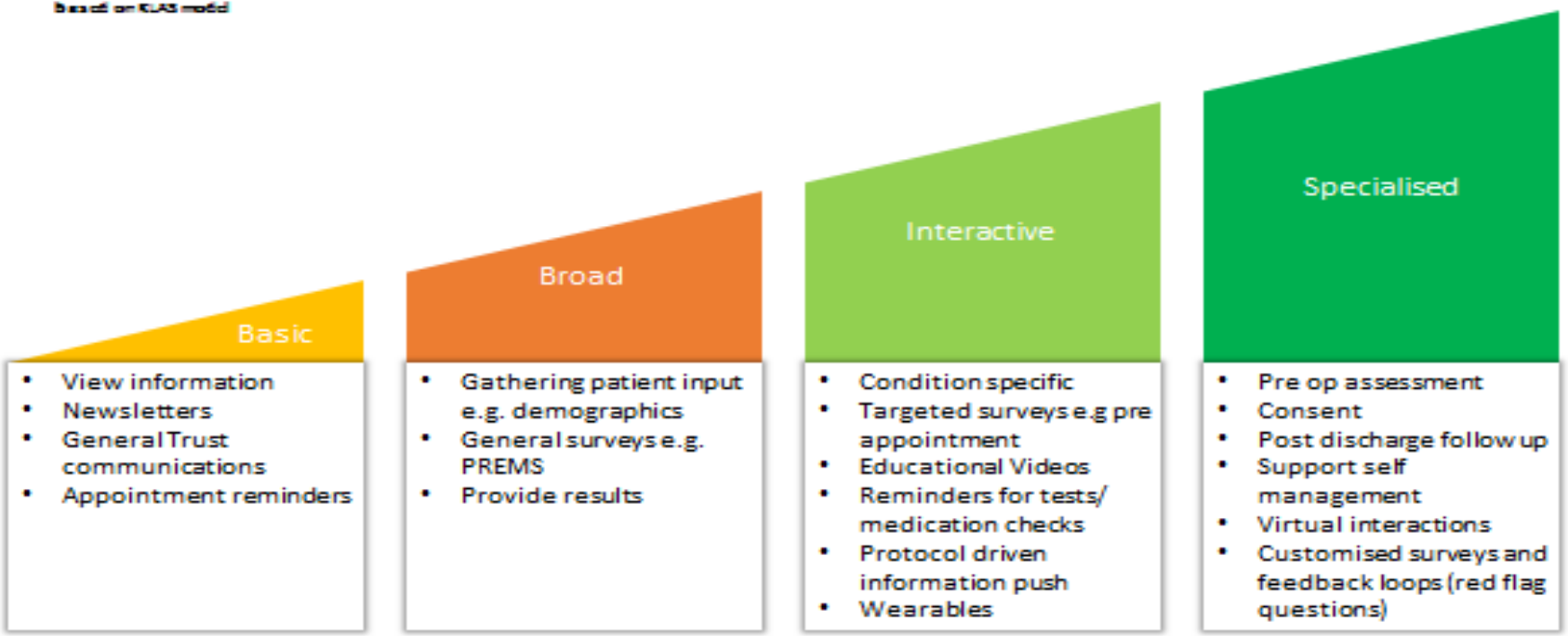
Projects	Benefits
YouTube videos for self-care	**“I discuss the process in clinic, but this way they can digest the information at home”** Sarah Hartfree, paediatric rheumatology nurse specialist
PROMS	**“The feedback from patients using it has been really positive. It gives a much more professional feel rather than using paper, and they have electronic access to their letters and information on their condition”** Dr Joanna Lovett, Consultant neurologist

UHS GDE – Digital for patients (Projects underway)

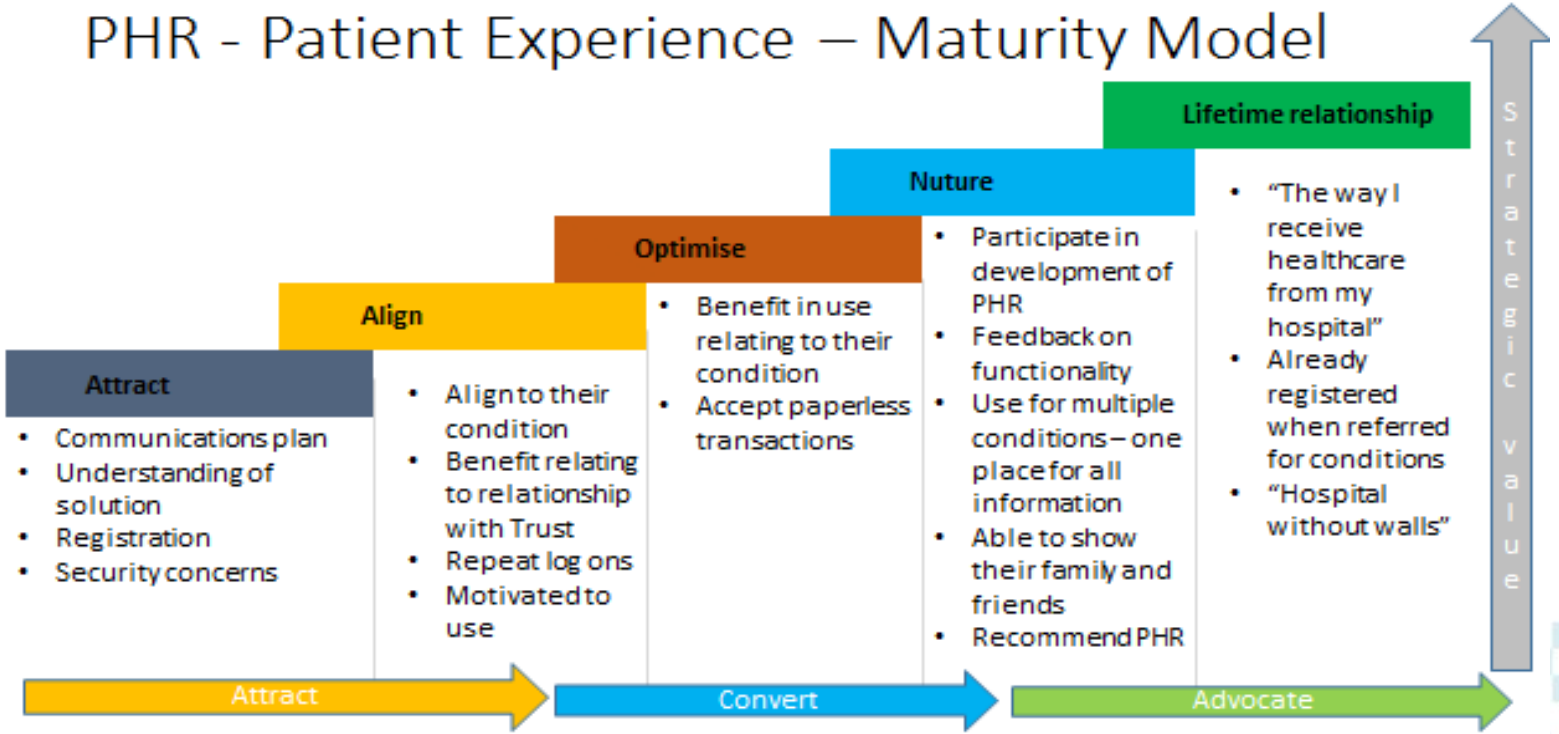
Project	Benefits
eConsent	Digital consent in the PHR
ePre-assessment link to EPR integrate with EDM	Virtual pre-assessment. Reduce need for unnecessary appointments for fitter patients. Better use of resources
Wearables	Use case at scale.
Rollout to outpatients	Use case at scale. Aspire to replace 20% of our face to face follow up appointments.
Video conferencing	Integrated video conferencing in the PHR

Digital Maturity Model for PHRs

based on KLAS model



- **Less paperwork – option to go paperless – all information in one place**
- **Options for receiving care – virtual care/ video conferencing**
- **Online personalised digital record - my discharge planning, my medication**
- **Ask questions/chat ?**
- **How did we do ?**
  - Questionnaires at the right time (day of discharge then 10 days etc)
  - Questionnaires focused on the right thing (right now how is your pain?)

What does a good digital patient experience look like?

PHR - Patient Experience – Maturity Model